

THE WEST HILL SCHOOL SUCCESS STORY

The
WEST HILL
School

“

By far the best experience we've had with our copiers and service in years.

Faculty and staff can now print with confidence knowing that our busy days are no longer disrupted by unplanned downtime.

”

Connie DiMedio
Head of School
The West Hill School

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Nestled in the heart of Montgomery County, PA, The West Hill School prepares pre-school aged children with a curriculum blending play and multi-sensory academic instruction. Small class sizes ensure personalized attention, encouraging self-confidence and social skills.

PROBLEM

Connie DiMedio, Head of School, grappled with inconsistent service from various copier providers for years. Dissatisfied with the poor service and performance of their Kyocera copier, DiMedio looked to Revolution Office for a better solution as their copier lease was approaching expiration.

SOLUTION

After analyzing their lease agreement and usage volumes, we designed a cost-savings plan to resolve all their copier challenges. **We replaced The West Hill School's copier with a Ricoh device** that met their printing and scanning needs and presented them with **a check to pay off their remaining lease obligations.**

RESULT

Revolution Office reduced printing costs while improving copier technology for The West Hill School. The school now benefits from a **4-hour on-site service response time and a 96% uptime.** In addition to realizing savings, The West Hill School found a dependable partner in their corner.