



GERMANTOWN FRIENDS SCHOOL SUCCESS STORY



“

We are thrilled to be working with our PAISBOA Consortium Partner. They upgraded our technology and improved our service experience while saving Germantown Friends School money and **providing a significant donation to support our school's mission.**

”

John Henderson
Director, IT
Germantown Friends School

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Founded in 1845, the Quaker, independent school helps K-12 students achieve their fullest potential through its intellectually rigorous academic program and diverse roster of extracurriculars.

PROBLEM

Germantown Friends School wanted a change. They contacted Revolution Office seeking an improvement in account management and an **upgrade on their copier fleet to boost productivity.**

SOLUTION

We simplified Germantown Friends' invoices and upgraded their copier fleet at a cost savings. The improved copier technology provided useful hole punch, tandem tray, and faxing features, which catered to the needs of the faculty, staff, and students. We also implemented **Papercut, a cloud-based print management software solution, providing the school visibility over their printing activity to better monitor their resources.**

RESULT

In addition to reducing their printing costs, we helped Germantown Friends School move forward with a reliable copier fleet and dedicated service partnership. **Service response time improved to under 4 hours and a 96% uptime level.** Revolution Office also provided a **meaningful donation to support the school's programs.**